



The Bahamas Institute of Financial Services
19th World Conference of Banking Institutes
Theme: “Creating a Progressive Financial Services Environment
Trust, Accountability, Competence, Innovation”
 MARCH 20-23, 2011 - ATLANTIS, PARADISE ISLAND, BAHAMAS

SUNDAY, March 20, 2011

6:00 pm - 7:00 pm	International Delegates Registration
7:00 pm until	Welcome Reception & Remarks by The Honourable Zhivargo S. Laing, MP Minister of State in The Ministry of Finance & Minister of State for Public Services

MONDAY, March 21, 2011 (Trust & Accountability)

8:15 am - 8:45 am	Late Registration
9:00 am - 9:45 am	Opening Ceremony & Remarks, The Right Honourable Hubert Alexander Ingraham, MP, Prime Minister and Minister of Finance
9:45 am - 10:00 am	Coffee Break
10:00 am - 10:45 am	“Rebuilding Trust in Financial Services” Mr. Simon Thompson, Chief Executive of the Chartered Institute of Bankers in Scotland
10:45 am - 11:45 am	“Training/Coaching in the context of today’s financial services environment: its relevance to employee performance” - Mr. Manny Sousa, Head of HR for International Banking, Global Insurance, and Group Risk Management for RBC Royal Bank.
11:45 am - 12 noon	Coffee Break
12 noon - 12:30 pm	“Trust & Accountability: A Regulatory Perspective” Mrs. Wendy Craig, Governor, The Central Bank of The Bahamas
12:30 pm - 1:45 pm	LUNCH / “A Brazilian prospective on International Estate Planning as a tool for succession, tax and asset protection planning” Mr. William Heuseler, ITAU International
2:00 pm - 3:00 pm	“The Resilience of Canadian Financial Institutions” Mr. Stephen Hart, Executive Vice President & Chief Credit Officer of Scotiabank Canada
3:00 pm - 4:30 pm	“Integrity Matters: An Interactive Look at Real Life Dilemmas - YOU BE THE JUDGE” Mr. Simon Culhane FCSI, Chief Executive, Chartered Institute for Securities & Investment (CISI)
7:00 pm	Dinner - International Delegates - Atlantis Royal Deck

TUESDAY, March 22, 2011 (Competence & Innovation)

9:00 am - 11:00 am	“Evolution of Training - Panel Discussion” <ul style="list-style-type: none"> • Mr. Mario Spatafora, European Banking & Financial Services • Mr. Laoye Jaiyeola & Dr. Nwaju M. Ogubunka, FCIB, Registrar/Chief Executive The Chartered Institute of Bankers of Nigeria (CIBN) • Mrs. Marie Muldowney, Canadian Securities Institute • Dr. YunHwan Kim, Korean Banking Institute • Ms. Sharon Ward, International Compliance Association
11:00 am - 11:15 am	Coffee Break
11:15 am - 12:15 pm	“Corporations Don’t Grow – People Do” Dr. Evan Wood, Assistant Professor, Management, Taylor University
12:15 pm - 1:30 pm	LUNCH: Presentation by Host Country (Kenya) for 2013 - / Bahamian Cultural Presentation
1:30 pm - 2:30 pm	“Competence in Modern Financial Instruments” Professor John Board, Director, ICMA Centre
2:30 pm - 4:15 pm	“Festival In The Work Place” Mr. Roosevelt Finlayson & Mr. Michael Diggiss
7:00 pm	Social Event - Delegates and Guests

WEDNESDAY, March 23, 2011 INTERNATIONAL DELEGATES FUN DAY